

Follow up instructions for Marin County patients with COVID-19 Signs & Symptoms

If you are experiencing high fever, respiratory illness or other symptoms you suspect may be related to COVID-19, reference the information below from your Marin County health care providers.

If you are experiencing any life threatening symptoms - CALL 911



Need medical advice?

Please call the advice number on your Kaiser Permanente membership card to speak with an advice nurse or to schedule a telephone or video appointment with your doctor. You can also e-mail your doctor for non-urgent concerns. If you can't find your card, [visit kp.org/getcare](http://kp.org/getcare) and click on "24/7 advice".

KP Members:

Have your Kaiser card ready and call **Advice Line #: 866-454-8855** and request a video visit.

Testing:

Kaiser is prepared to test patients for COVID-19 if testing is necessary, per CDC and public health agency criteria. If you're concerned that you or a family member are exhibiting symptoms of COVID-19, please contact us first before coming in, as you need a referral and appointment to get tested.

Sutter / Novato Community Hospital Patients

For existing Sutter patients, you can arrange for a Video Visit through MyHealthOnline.com

If you do not have a primary care provider, you may call the **Sutter Advice Line at (866) 961-2889** available from 8am-6pm, 7 days a week.

If you feel you need emergency care and you plan to drive to Novato Community Hospital at 180 Rowland Way, Novato: If possible, please call ahead to (415) 209-1350.

Adult Acute Care Clinic
75 Rowland Way, Suite 100
Novato
Open 9 am to 7 pm
7 days a week

BY APPOINTMENT ONLY

Call 1-628-336-5205
Call to speak to someone who will schedule the best option for you:

Telehealth appointment
(video by phone or computer)

In-person appointment at the
Adult Acute Care Clinic

Drive-through COVID-19
testing (with provider referral
only)

If you are experiencing life-threatening symptoms, call 911 or go to the Emergency Department at Marin Health Medical Center

Up to date info available at:
mymarinhealth.org/COVID19