

# Community Assessment for Public Health Emergency Response

Marin County Interview-Tool

Good morning/afternoon. My name is XXX and I'm with Marin County Public Health. We're trying to improve how the county serves the people who live here and have a few questions about the COVID-19 pandemic response. We are also offering a \$10 gift card to thank people for taking the time to participate. The survey and each question are totally voluntary, and your answers are anonymous. The interview should take about 10 minutes.

**Will you help us understand how to serve you better by answering a few questions?**

Yes

No

**Date:**



Month Day Year

**Cluster Number (Census Tract):**

**Type of Home:**

Single-Family Home

Condominium

Apartment

**Interviewer's Initials:**

## A. Introduction Questions

In the first part of the survey, we are going to talk about where you get information about COVID.

### 1. What are the main sources of COVID information in your household? (Select all that apply)

- Healthcare Provider
- Social Media (Twitter, Facebook, Instagram, TikTok, etc)
- Printed Media - Newspaper and Magazines
- Television
- Radio
- Internet/Online News
- Friends and Family
- Place of Worship
- School or Daycare
- Community Based Organization
- Don't Know

### 1B. If you use social media, which of the following platforms do you use most often?

- Facebook
- Instagram
- Twitter
- TikTok
- WhatsApp
- Youtube
- Nextdoor

### 2. Among all of the sources, what is the primary source of trusted information?

### 3. Have you gotten any COVID information from the County of Marin? If yes, which sources have you accessed?

- County of Marin website
- County of Marin email notifications
- Videos/recordings from the Public Health Officers and other County staff
- County of Marin social media posts
- County of Marin Public Forums (Including Board of Supervisors Meetings)
- No/Not sure

**4. On a scale of 1-5 with 1 being not useful and 5 being very useful, how useful was the information provided by the County of Marin?**

1 2 3 4 5

Not Useful

Useful

**5. On a scale of 1-5 with 1 being very unsatisfied and 5 being very satisfied, what is your overall satisfaction with how the County of Marin has protected residents through the pandemic?**

1 2 3 4 5

Very Unsatisfied

Very Satisfied

## **B. Knowledge about COVID-19**

Now, we are going to talk about the information you received to stay healthy during the pandemic. I'm going to read a few statements, and please tell me how much you agree or disagree with those statements by telling me if you Strongly agree, Somewhat agree, Neither agree nor disagree, Somewhat disagree, or if you Strongly disagree

			<b>Neither</b>		
<b>Strongly</b>	<b>Somewhat</b>	<b>Agree</b>	<b>Agree</b>	<b>Somewhat</b>	<b>Strongly</b>
<b>Agree</b>	<b>Agree</b>	<b>nor</b>	<b>nor</b>	<b>Disagree</b>	<b>Disagree</b>
			<b>Disagree</b>		

**1. COVID-19 has been a significant concern in our household and we actively look for the latest information on how to protect ourselves**

**2. I understand when and how to use face masks**

**3. I believe masks are an important tool for protecting myself and my household members in certain settings**

**4. I understand when and how to use COVID-19 testing**

**5. Testing for COVID-19 is easily accessible for members of my household**

**6. COVID-19 testing is an important resource for my household**

**7. I understand what to do if I or someone in my household tests positive (i.e. isolation)**

- 8. I know there are now prescription pills available to treat COVID-19**
- 9. I know how to access medical treatment if I need it for COVID-19 infection**
- 10. I have the information I need to guide decisions for myself and my household for COVID-19 vaccinations**
- 11. COVID-19 vaccinations are easy to access for me and eligible members of my household**
- 12. I believe vaccines are a safe and effective way to protect myself and my household from the worst harms of COVID-19**
- 13. I trust the information provided by Marin County**
- 14. I am satisfied with the amount of information provided by Marin County**
- 15. I generally follow Marin County advice on COVID-19 measures to help protect the wider community**
- 16. I trust the members of my community to take the measures needed to protect one another against COVID-19**

That concludes the first part of the survey.

## **C. Household Information:**

Now, we are going to finish our conversation with a few demographic questions. As a reminder, all questions are voluntary, and you may refuse to answer them. Your responses will not be associated with your name or the names of anyone in your household.

**1. Are you vaccinated against COVID-19?**

Yes

No

**2. Including yourself, how many people regularly live here?**

**3. Including yourself, how many people living here are: (0 if none)**

Number of individuals

Less than 18 years old

18-65

65+

Decline to Answer

**4. What race does the majority of your household identify with? (Check all that apply)**

White

Black or African American

Asian American

Native American or Alaska Native

Native Hawaiian or other Pacific Islander

Multiracial

Decline to answer

**5. Do any members of your household identify as Hispanic or Latino/a/x?**

Yes

No

Decline to answer

**6. What is the primary language spoken in your household?**

English

Spanish

Multiple languages

Decline to answer

**7. Including yourself, how many people living here are: (0 if none)**

Number of Individuals

**Male**

**Female**

**Transgender**

**Gender queer/Gender non-confirming**

**Different identity**

**Decline to Answer**

That concludes all the questions we have.

## **D. Conclusion:**

**Is there anything else you want us to know about how the County did in protecting Marin residents during the pandemic, how we could do better in the future, and/or about your COVID information needs?**

**Incentive card given?**

Yes

No

## **Closing Statement:**

Thank you very much for your time on taking this survey. If you have other comments/feedback or questions/concerns about COVID-19, please contact us at (415) 473-6869.